

September 7, 2011

Honorable Rick May  
Mayor, City of White Oak  
906 S White Oak Rd  
White Oak, Texas 75693



**RE: NOTICE OF SUDDENLINK CHANNEL CHANGES**

Dear Mayor May,

Suddenlink keeps getting better. In White Oak, we are beginning the process to expand the number of high-definition (HD) channels, at no additional cost to customers. These improvements are part of a larger company-wide program that calls for approximately \$350 million in capital investments over three years, above and beyond Suddenlink's traditional capital spending levels.

The first stage of our local work involves migrating to an all-digital TV line up, featuring sharper pictures and higher-quality sound. In turn, this work will enable the addition of even more HD channels to our lineup. In order to migrate to an all-digital TV lineup, there are some channel changes that must be made.

Effective October 11, 2011, the following channels will be made to the Advanced TV channel lineup in White Oak.

- C-SPAN will move from Limited Basic channel 16 to channel 10.
- Home Shopping Network will move from channel 15 to channel 97.
- Inspirational Network will remain on channel 17 but will only be available via a digital signal.
- QVC will move from channel 20 to channel 96.
- KLTV-DT (TMO) Tyler, TX will move from channel 21 to channel 19.
- Headline News will move from channel 65 to channel 43.
- Trinity Broadcasting Network will move from channel 66 to channel 70.
- EWTN will remain on channel 67 but will only be available via a digital signal (digital equipment required.)
- Outdoor Channel will move from channel 68 to channel 42.
- ShopNBC will move from channel 72 to channel 95.
- TV Guide Channel will move from channel 70 to channel 68 and will only be available via a digital signal.
- Jewelry Television will move from channel 71 to channel 94 and will only be available via a digital signal.

In addition, the following channels will be removed from the lineup

- The West Coast feeds of Encore, channels 310-315
- Sundance West, channel 321
- The West Coast feeds of Cinemax, channels 370-373
- The West Coast feeds of The Movie Channel, channels 402-403
- HBO Latino West on channel 544.
- IN Demand Barker and IN Demand Channels 4-7

Lastly, we will be changing the current format of the Advanced Digital TV lineup to be in line with other areas within the company. This means that some channels will move to a different channel location on the lineup. We have included a copy of what the new channel lineup will look like. This channel lineup is effective October 11, 2011 and is included with this letter.

We will be mailing information directly to our customers, explaining the changes we're making and additional channels that will be launching.

I hope this overview of our plans is helpful to you. If you have any questions, please do not hesitate to contact me at 903 577 8761.

Sincerely,



Jeff Radcliff  
System Manager

# GLADEWATER CHANNEL LINEUP

## Advanced Digital TV

### Limited Basic

- 2 KYTX-DT24ND Nacogdoches, TX
- 3 KLPN-LP MNT Longview, TX
- 4 KCEB-CW Longview, TX
- 5 WFAA-ABC 8 Dallas, TX
- 6 KETK-NBC Jacksonville, TX
- 7 The Weather Channel
- 8 AEI/DMX Music
- 8 Fox Sports Plus
- 8 Local Information
- 9 KLTU-ABC Tyler, TX
- 10 C-SPAN
- 11 KYTX-CBS Nacogdoches, TX
- 12 KFXX-FOX Longview, TX
- 13 KERA-PBS Dallas, TX
- 14 TBS Superstation
- 17 Inspirational Network Dig Display Only
- 19 KLTU-DT (TMO) Tyler, TX
- 20 Univision
- 94 Jewelry Television
- 95 ShopNBC
- 96 QVC
- 97 Home Shopping Network

### Expanded Basic

- 23 Discovery Channel
- 24 Nickelodeon
- 25 ESPN
- 26 ESPN 2
- 27 USA
- 28 Fox Sports Southwest
- 29 Lifetime Television
- 30 C-SPAN 2
- 31 Syfy
- 32 Cartoon Network
- 33 American Movie Classics
- 34 The Learning Channel
- 35 CNN
- 36 The Travel Channel
- 37 Disney
- 38 BET
- 39 Arts & Entertainment
- 40 Great American Country
- 41 TV Land
- 42 Outdoor Channel
- 43 Headline News
- 44 Animal Planet
- 45 CNBC
- 46 Comedy Central
- 47 Home & Garden Television
- 48 VH-1
- 49 Food Network
- 50 truTV
- 51 History Channel
- 52 MTV
- 53 FX

- 54 TNT
- 55 MSNBC
- 56 Fox News Channel
- 57 CMT
- 58 Speed Channel
- 59 VERSUS
- 60 Bravo
- 61 Galavisión
- 62 E! Entertainment
- 63 ABC Family
- 64 Spike TV
- 67 EWTN Dig Display Only
- 68 TV Guide Channel Dig Display Only
- 69 Turner Classic Movies
- 70 Trinity Broadcasting Network
- 73 Lifetime Movie Network

### Digital Broadcast

- 125 KLTU-DT This TV
- 128 KETK-DT Estrella Jacksonville, TX
- 131 KYTX-DT TV Azteca

### Digital HD Broadcast

- 106 KETK-HD-NBC Jacksonville, TX
- 109 KLTU-HD-ABC Tyler, TX
- 111 KYTX-HD-CBS Nacogdoches, TX
- 112 KFXX-HD-FOX Longview, TX
- 113 KERA-HD-PBS Dallas, TX
- 114 TBS HD

### HD Basic

- 223 Discovery Channel
- 224 Nickelodeon
- 225 ESPN
- 226 ESPN 2
- 227 USA
- 228 Fox Sports Southwest
- 229 Lifetime Television
- 231 Syfy
- 232 Cartoon Network
- 233 American Movie Classics
- 234 The Learning Channel
- 235 CNN
- 236 The Travel Channel
- 237 Disney
- 238 BET
- 239 Arts & Entertainment
- 242 Outdoor Channel
- 243 Headline News
- 244 Animal Planet
- 245 CNBC
- 246 Comedy Central
- 247 Home & Garden Television
- 248 VH-1
- 249 Food Network

- 250 truTV
- 251 History Channel
- 252 MTV
- 253 FX
- 254 TNT
- 255 MSNBC
- 256 Fox News Channel
- 257 CMT
- 258 Speed Channel
- 259 VERSUS
- 260 Bravo
- 262 E! Entertainment
- 263 ABC Family
- 264 Spike TV
- 269 Turner Classic Movies
- 273 Lifetime Movie Network

### Digital PPV

- 871 IN DEMAND 1
- 872 IN DEMAND 2
- 873 IN DEMAND 3
- 882 Fresh!
- 883 Skin TV
- 884 Playboy
- 885 Playboy en Espanol
- 886 Club Jenna
- 887 SpiceXcess

### Digital Music

- 900 Music Choice On Demand New!
- 901 MC - Hit List
- 902 MC - Hip Hop and R&B
- 903 MC - MixTape
- 904 MC - Dance/Electronic
- 905 MC - Rap
- 906 MC - Hip-Hop Classics
- 907 MC - Throwback Jamz
- 908 MC - R & B Classics
- 909 MC - R&B Soul
- 910 MC - Gospel
- 911 MC - Reggae
- 912 MC - Classic Rock
- 913 MC - Retro Rock
- 914 MC - Rock
- 915 MC - Metal
- 916 MC - Alternative
- 917 MC - Classic Alternative
- 918 MC - Adult Alternative
- 919 MC - Soft Rock
- 920 MC - Pop Hits
- 921 MC - 90s
- 922 MC - 80's
- 923 MC - 70's
- 924 MC - Solid Gold Oldies
- 925 MC - Party Favorites
- 926 MC - Stage & Screen
- 927 MC - Kids Only!

- 928 MC - Toddler Tunes
- 929 MC - Today's Country
- 930 MC - True Country
- 931 MC - Classic Country
- 932 MC - Contemporary Christian
- 933 MC - Sounds of the Seasons
- 934 MC - Soundscapes
- 935 MC - Smooth Jazz
- 936 MC - Jazz
- 937 MC - Blues
- 938 MC - Singers & Swing
- 939 MC - Easy Listening
- 940 MC - Classical Masterpieces
- 941 MC - Light Classical
- 942 MC - Musica Urbana
- 943 MC - Pop Latino
- 944 MC - Tropicales
- 945 MC - Mexicana
- 946 MC - Romances

### Latino Services

- 800 ESPN Deportes
- 801 Fox Sports en Espanol
- 802 CNN en Espanol
- 803 History Channel en Espanol
- 804 Discovery en Espanol
- 805 SUR
- 806 TV Chile
- 807 LaTelle Novels
- 808 Nuvo TV
- 809 Boomerang SAP
- 810 Disney XD en Espanol
- 811 Nick Toons SAP
- 812 Sorpresa
- 813 EWTN Espanol
- 814 TBN Enlace USA
- 815 CineLatino
- 816 Cine Mexicano
- 817 De Pelicula
- 818 De Pelicula Clasico
- 819 Bandamax
- 820 Ritmoson
- 821 Telehit
- 822 Video Relá
- 823 Cable Noticias
- 824 Tr3s
- 825 Mun 2
- 826 Galavisión
- 827 Teletutura

New channels in **RED**, channels that have moved positions in **GREEN**.



## Max Digital TV

### Family Package

- 300 Kids On Demand
- 301 Disney XD
- 302 The HUB (was Discovery Kids)
- 303 Nick Jr.
- 304 Teen Nick
- 305 Nick Toons
- 306 Nick 2
- 307 Boomerang
- 311 Planet Green
- 312 OWN
- 313 Investigation Discovery
- 315 The Science Channel
- 316 The Military Channel
- 317 BBC America
- 319 History Channel International
- 320 Biography Channel
- 321 Style
- 322 Do It Yourself
- 323 The Cooking Channel
- 331 National Geographic
- 332 Hallmark Channel
- 333 GameShow Network
- 336 Centric
- 337 TV One
- 340 Chiller
- 341 National Geographic Wild
- 343 Nuvo TV
- 344 Mun 2
- 350 Lifetime Real Women
- 351 Oxygen
- 352 We TV
- 353 SoapNet
- 351 Halogen
- 363 Family Net
- 370 RFD TV
- 371 Bloomberg
- 372 Fox Business Channel
- 373 ABC News Now
- 374 Weatherscan
- 380 Music On Demand
- 381 MTV 2
- 382 MTV Hits
- 384 MTV Jams
- 385 VH-1 Classic Rock
- 386 VH-1 Soul
- 387 CMT Pure Country
- 388 Fuse
- 391 Gospel Music Channel

### Family Package HD

- 415 Science Channel HD
- 419 History Channel International
- 420 Biography Channel HD
- 431 National Geographic HD
- 432 Hallmark Channel HD
- 451 Oxygen HD
- 452 We TV HD
- 472 Fox Business Channel HD
- 488 Fuse HD

### Sports & Information Package

- 500 Sports On Demand
- 501 ESPN Classic
- 502 ESPNNews
- 503 ESPN U
- 506 Fuel
- 507 Fox Soccer
- 509 Fox College Sports Atlantic
- 510 Fox College Sports Central
- 511 Fox College Sports Pacific
- 512 CBS Sports Network
- 514 Sportsman Channel
- 516 Cox Sports Network
- 517 The Golf Channel
- 520 G4
- 521 NFL Network

### Sports & Information Package HD

- 552 ESPNNews HD
- 553 ESPN U HD
- 557 Fox Soccer Channel HD
- 562 CBS Sports Network HD
- 564 Sportsman Channel HD
- 567 The Golf Channel HD
- 571 NFL Network HD

### Movie Package

- 600 Free Movies on Demand
- 601 Encore East
- 602 Encore Action East
- 603 Encore Love East
- 604 Encore Westerns East
- 605 Encore Mystery East
- 606 Encore Drama East
- 616 Independent Film Channel
- 617 Sundance East

### Movie Package HD

- 626 Encore HD East
- 631 Independent Film Channel HD



- 650 HBO On Demand
- 651 HBO HD East
- 652 HBO 2 HD
- 654 HBO Family East HD
- 655 HBO Comedy East HD
- 661 HBO East
- 662 HBO2 East
- 663 HBO Signature East
- 664 HBO Family East
- 665 HBO Comedy East
- 666 HBO Zone East
- 667 HBO Latino East



- 681 Cinemax HD
- 686 Cinemax East
- 687 More Max East
- 688 Action Max East
- 689 Thriller Max E
- 690 WMAX E
- 691 5StarMAX E
- 692 OuterMAX E
- 693 atMax E



- 700 Showtime On Demand
- 701 Showtime HD East
- 711 Showtime East
- 712 Showtime Too East
- 713 Showtime Showcase East
- 714 Showtime Extreme East
- 715 Showtime Beyond East
- 716 Showtime Next East
- 717 Showtime Family East
- 718 Showtime Women East
- 736 The Movie Channel East
- 737 The Movie Channel Xtra East



- 750 Starz On Demand
- 751 Starz HD East
- 756 Starz Comedy HD East
- 761 Starz East
- 762 Starz Edge East
- 763 Starz in Black East
- 764 Starz Kids & Family
- 765 Starz Cinema East
- 766 Starz Comedy East



## Video On Demand

### TUNE TO CHANNEL 1 to access VOD.

Suddenlink's Video has great FREE programming from the most popular networks.

There is also Pay Per View movies, events and adult programming available on Video. Check guide for details.

### HD Plus

- 200 HD On Demand
- 201 HD Theater
- 202 HD Net Movies
- 203 HDNet
- 204 Universal HD
- 206 MGM HD

### Subscription Services

#### Digital Subscription

- 598 NFL Red Zone
- 599 NFL Red Zone HD